



Fast Onboarding preparation guide

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Fast Onboarding preparation guide

Preparing your application

We know how important it is to get new merchants trading as soon as possible. The Fast Onboarding portal will help to speed up the process, but the better you're prepared for each application, the higher the chance of an automatic approval.

The Merchant Category Code (MCC) and the amount of merchant information you have are both essential for successful applications.

Choosing better Merchant Category Codes

Businesses which have a mainstream Merchant Category Code (MCC) are much more likely to be approved automatically by our system. This is because there are usually fewer checks required.

Higher risk MCC merchants might require additional information or further checks, which can slow the process down.

You can find our Sector Appetite Guide in your Partner Toolkit, something which we emailed you. If you don't have this, please contact support who can send this to you again.

Note: You can email them using support@cashflows.com or by calling 0330 128 9855, Option 1. They are on hand to help, each business day, Monday – Friday, 09:00 - 17:00.

Required merchant information

You can improve your application experience by having key merchant information to hand when submitting your application. Here is a reminder of the key information you will need to know regarding the merchant:

- Pricing information (IC++ or Blended)
- Third-party connections that will power your payments
 - Gateway provider (if applicable)
 - Shopping cart provider (if applicable)
- Bank details
- Trading history
 - Main type of sales
 - Monthly card sales (in GBP)
 - Average transaction value (in GBP)
 - Average delivery days
 - Settlement day
 - Trading regions
 - Brief description of business
- Store information
 - Quantity of stores and any unique information about each store
 - Website address (URL, if applicable)
 - Support website address (URL, if applicable)
 - Customer service email
 - Customer service phone
 - Registered address
 - Trading currencies
 - Percent (%) of card takings by acceptance type
- Merchants authorized signatories and their contact information required for the contract e-signature.

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